



Erasmus for Security

This survey is part of an international Erasmus for Security (E4S) project. The purpose of the project is to provide teaching and training materials in multiculturalism for the Safety and Security field. The project includes representatives of companies, government agencies and educational institutions from Finland, the Netherlands, Ireland, England and Hungary. The purpose of the survey is to collect information on the extent of knowledge and competence in multiculturalism of European Safety and Security workers and students. The identity of respondents will remain confidential and anonymous. The survey should take 10 minutes to complete.

Please answer every question and finally click on the submit button. The survey is open from October 3 –23, 2016. Your participation is very important.

Thank you for your participation.

E4S Project Coordinator
Timo Paakkanen

Background information

1. Sex *

Female

Male

2. Age *

16 - 24 years

25 - 34 years

35 - 44 years

45 - 54 years

55 years or older





3. Employment status *

Student

Employed

Manager

Office and customer service workers

Expert

Teacher/trainer

Something else, what? _____

4. How long have you studied in the Safety and Security field? *

0 - 1 years

2 - 3 years

3 - 4 years

4 years or longer

5. How long have you worked in the Safety and Security field? *

None

0 - 1 years

1 - 5 years

6 - 10 years

10 years or longer





6. I live in *

Finland

The Netherlands

Ireland

Great Britain

Hungary

Somewhere else, where? _____

7. My current residence is in *

The city centre

The suburbs

A town or village

The countryside

Somewhere else, where? _____

8. My mother language is *

The first language I learned was

Finnish

Swedish

Dutch

English

Hungarian

Something else, what? _____





9. I interact with people from different cultural backgrounds *

Daily or almost daily

A few times a week

Once a week

2 - 3 times a month

Less than 2 times a month

My Understanding and Thoughts upon Multiculturalism

Choose the option closest to your belief!

10. I think that it is acceptable that people leave their countries, for example, because of war and hunger. *

Strongly disagree

Disagree

Neutral

Agree

Strongly agree

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11. I think that it is acceptable that people leave their countries in search of a better life. *

Strongly disagree

Disagree

Neutral

Agree

Strongly agree

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12. Immigrants are more acceptable than refugees. *

Strongly disagree

Disagree

Neutral

Agree

Strongly agree

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++





13. I am curious and would like to get to know different people. *

Strongly disagree Disagree Neutral Agree Strongly agree

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14. I like to have contacts with people from different cultures. *

Strongly disagree Disagree Neutral Agree Strongly agree

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15. I am interested in the languages, customs, and cultures of different people. *

Strongly disagree Disagree Neutral Agree Strongly agree

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16. Multiculturalism is an asset. *

Strongly disagree Disagree Neutral Agree Strongly agree

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My Knowledge and Skills in Multiculturalism

Choose the option closest to your own view, or write your view in the space provided.

17. I easily recognize that someone is from a different culture. *

Strongly disagree Disagree Neutral Agree Strongly agree

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18. I am most likely to recognize that someone is from a different culture based on their *
Choose at most two options. If you choose the last option, write your view in the space provided.

Skin or hair colour

Language

Manner of speaking, for example, speaking with a foreign accent.

Dress

Body language (for example, gestures, facial expressions)

Behaviour

Something else, what? _____

19. I know where to find additional information on the backgrounds and customs of different groups of people. *

Strongly disagree	Disagree	Neutral	Agree	Strongly agree
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20. I know the difference between refugees and immigrants. *

Strongly disagree	Disagree	Neutral	Agree	Strongly agree
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21. I want to learn to better understand the reasons for becoming a refugee or an immigrant. *

Strongly disagree	Disagree	Neutral	Agree	Strongly agree
--				++

22. I want to learn to understand when the behaviour or actions of a person from another culture is threatening. *

Strongly disagree	Disagree	Neutral	Agree	Strongly agree
--				++





23. I want to learn to understand differences in the behaviour of people from different cultures. *

Strongly disagree	Disagree	Neutral	Agree	Strongly agree
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24. I can tell the difference when a gathering of people from different culture is social and when it is intimidating or threatening. *

Strongly disagree	Disagree	Neutral	Agree	Strongly agree
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25. I can tell the difference when people from different cultures are having a lively, animated conversation or a conversation is threatening or intimidating. *

Strongly disagree	Disagree	Neutral	Agree	Strongly agree
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26. When encountering people from different cultures, I find most challenging *
Choose a maximum of three (3) of the most challenging points.

Language

My own social skills

Behaviour which is foreign to me

Being afraid of offending

Feeling uncertain about the customs of different cultures

Whether I can be impartial

Fear of violence

Something else, what? _____





Choose the option most suitable for you

27. Dressing differently from the native population is threatening. *
Strongly disagree Disagree Neutral Agree Strongly agree

-- ++

28. I think that the covering of the face in dressing is threatening. *
Strongly disagree Disagree Neutral Agree Strongly agree

-- ++

29. Women are less respected in immigrant groups. *
Strongly disagree Disagree Neutral Agree Strongly agree

-- ++

30. People with an immigrant background are less educated. *
Strongly disagree Disagree Neutral Agree Strongly agree

-- ++

31. People with an immigrant background are violent by nature. *
Strongly disagree Disagree Neutral Agree Strongly agree

-- ++

32. People with immigrant backgrounds come to my country to enjoy social benefits. *
Strongly disagree Disagree Neutral Agree Strongly agree

-- ++





Safety and Security Field Education, Work Assignments and Multiculturalism

33. Safety and security worker uniforms may frighten immigrants. *

Strongly disagree Disagree Neutral Agree Strongly agree

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34. I think that conflict situations in which one of the parties has an immigrant background are challenging. *

Strongly disagree Disagree Neutral Agree Strongly agree

-- ++

35. I have received sufficient knowledge of how to encounter people from different cultures in my education. *

Strongly disagree Disagree Neutral Agree Strongly agree

-- ++

36. The education in multiculturalism and the encountering of different cultures has been broad and multidimensional. *

Strongly disagree Disagree Neutral Agree Strongly agree

-- ++

37. I would like to have more training in multiculturalism and in encountering different cultures. *

Strongly disagree Disagree Neutral Agree Strongly agree

-- ++

38. People from different cultures react to Safety and Security workers in uniform with more respect. *

Strongly disagree Disagree Neutral Agree Strongly agree

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39. I think that it is acceptable that safety and security workers give special attention to immigrants in their work assignments. *

Strongly disagree Disagree Neutral Agree Strongly agree

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40. Have you been in a conflict situation or more than one situation at work or on an on-the-job learning placement, in which one of the individuals was from different cultural background? *

Yes

No

41. During safety and security work, a conflict situation was worsened because I did not have enough information of the customs and communication styles of people of different cultures.

Strongly disagree Disagree Neutral Agree Strongly agree

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42. Conflict situations in which people from different cultural background are involved are more difficult to solve than conflict situations involving the dominant population.

Strongly disagree Disagree Neutral Agree Strongly agree

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43. What is it that makes a conflict situation more challenging when people from different cultures are involved?

Lack of a common language or weak language skills

Different styles of body language

Different style of speaking or using their voice

Differing needs for personal space and distance

Uncertainty about your competence to manage the situation

Fear of violence

Your attitude

Something else, what? _____

44. If I get into a conflict situation in which one of the individuals is from different cultural background, I am confident in my competence and skills in recognising and understanding cultural differences.

Strongly disagree

Disagree

Neutral

Agree

Strongly agree

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45. Describe what kind of training related to multiculturalism you would need for working in the safety and security field.

200 characters remaining

The European Commission accepts no responsibility for the contents of the publication. (Survey)

