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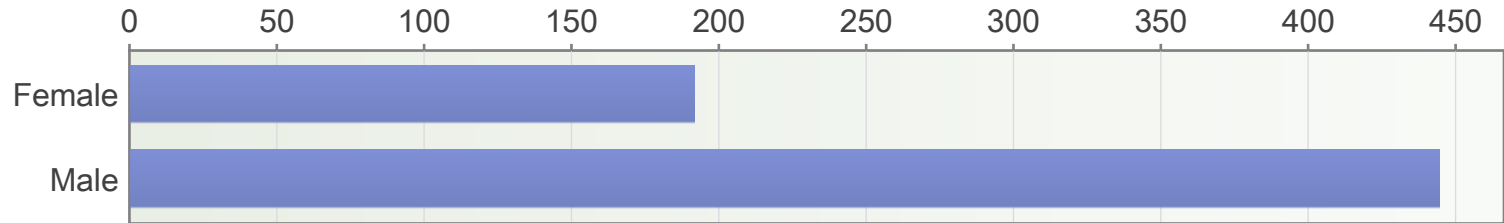


E4S English

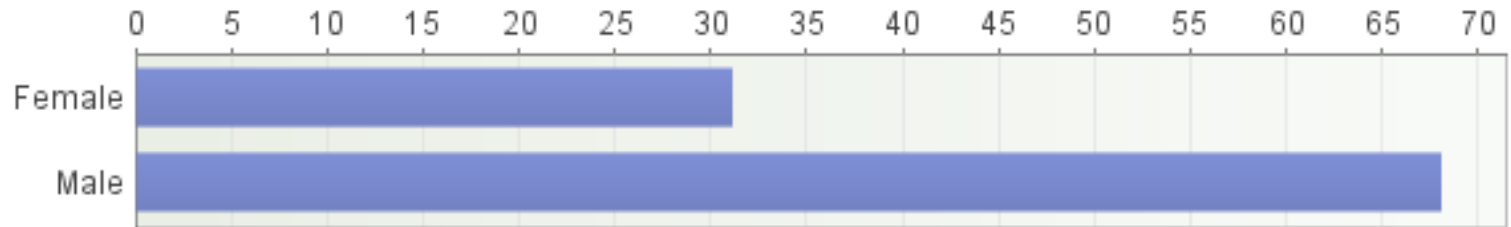
Comparison of reports

1. Sex

The 2017 Survey:

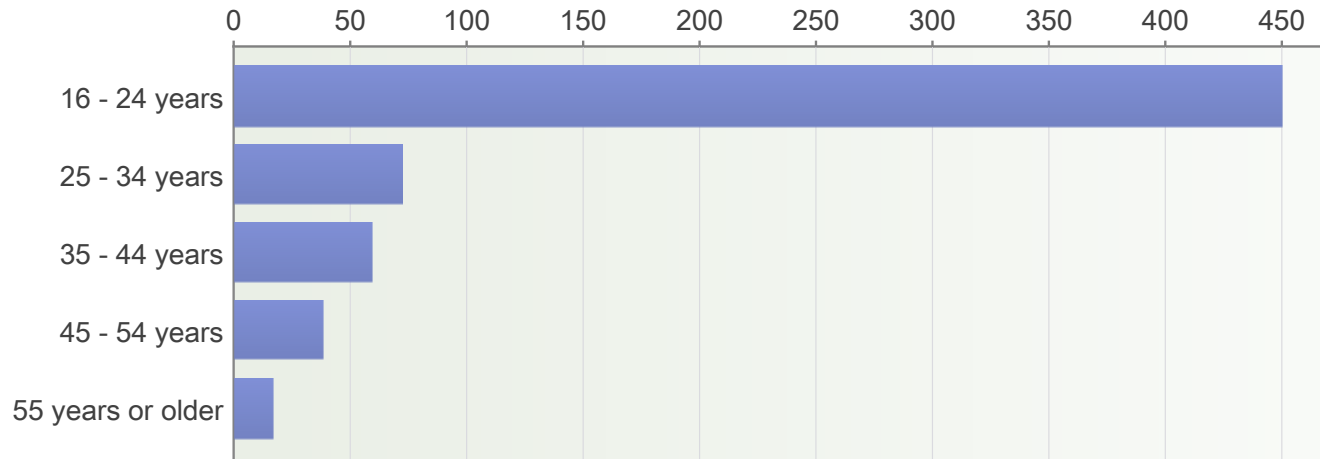


The 2018 Survey:

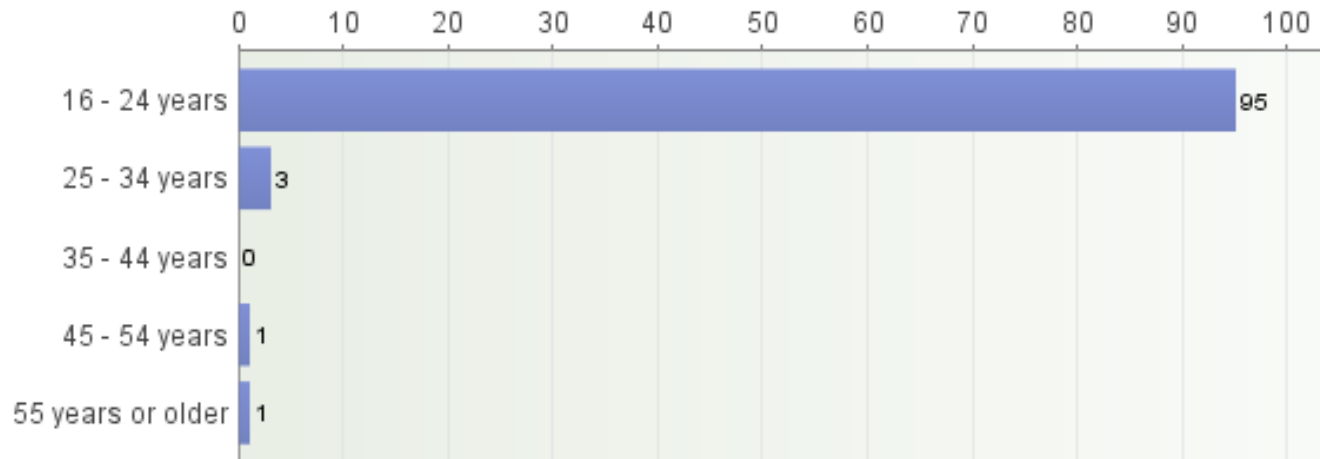


2. Age

The 2017 Survey:

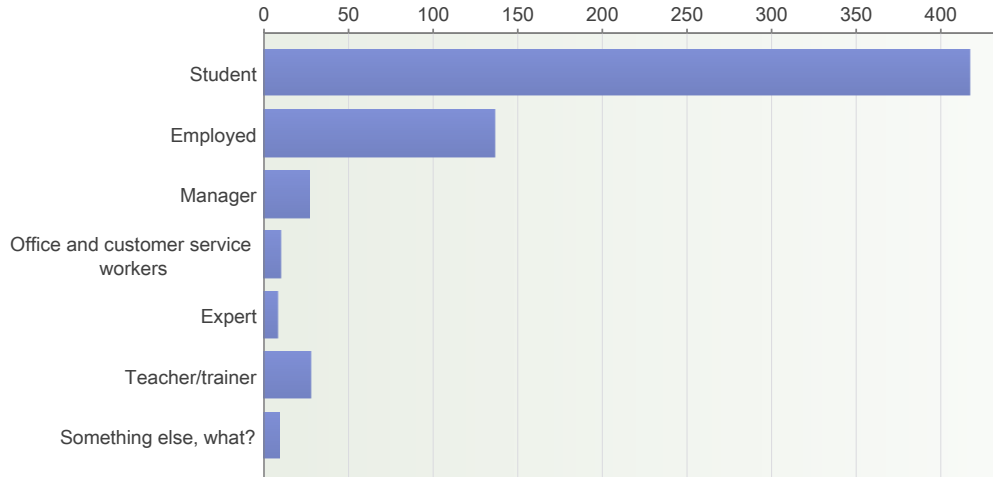


The 2018 Survey:

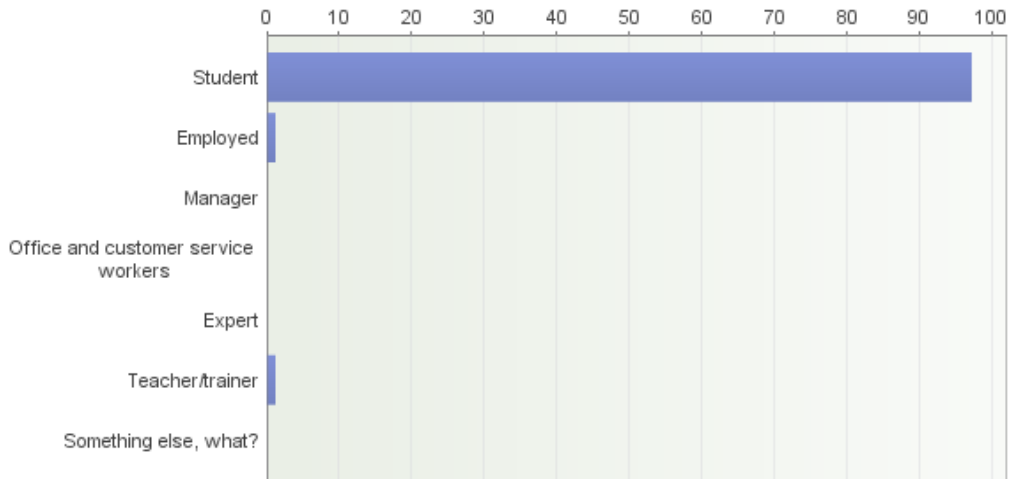


3. Employment status

The 2017 Survey:

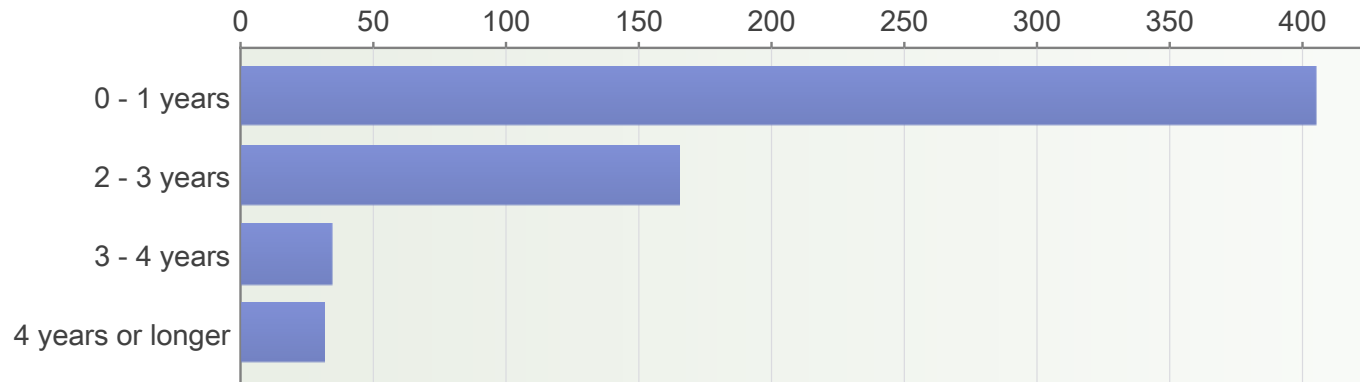


The 2018 Survey:

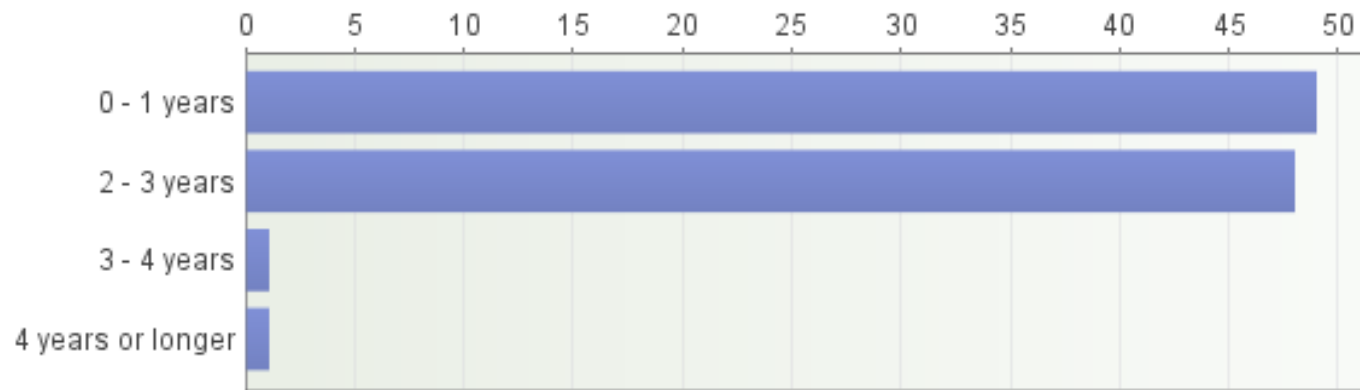


4. How long have you studied in the Safety and Security field?

The 2017 Survey:

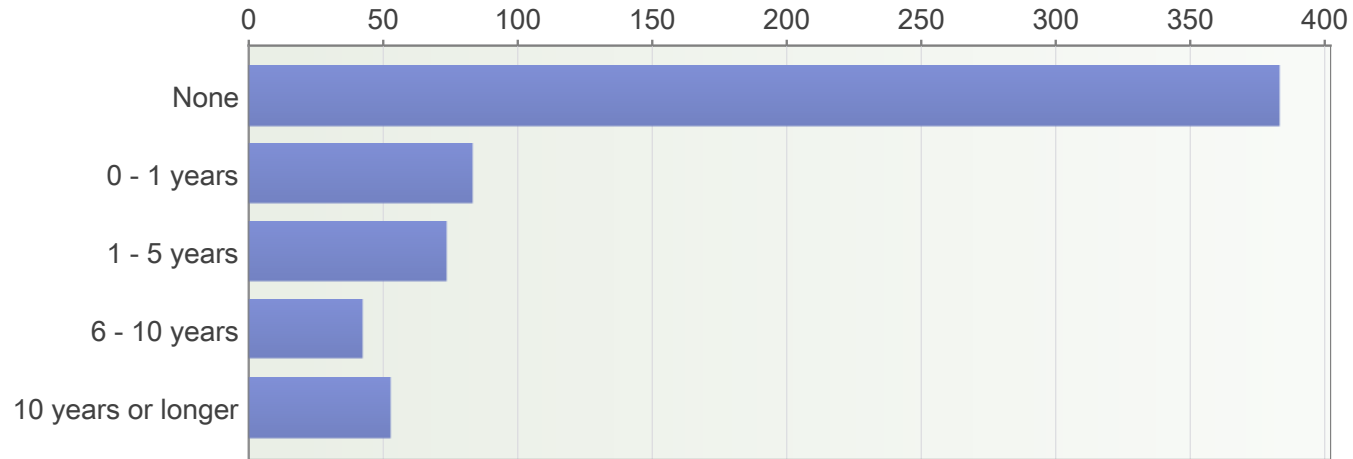


The 2018 Survey:

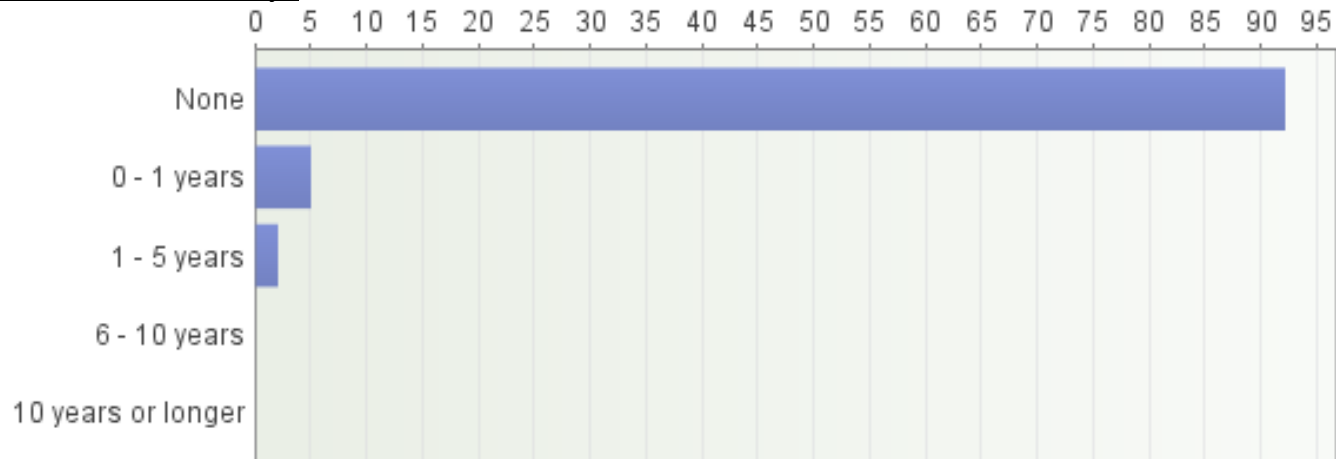


5. How long have you worked in the Safety and Security field?

The 2017 Survey:

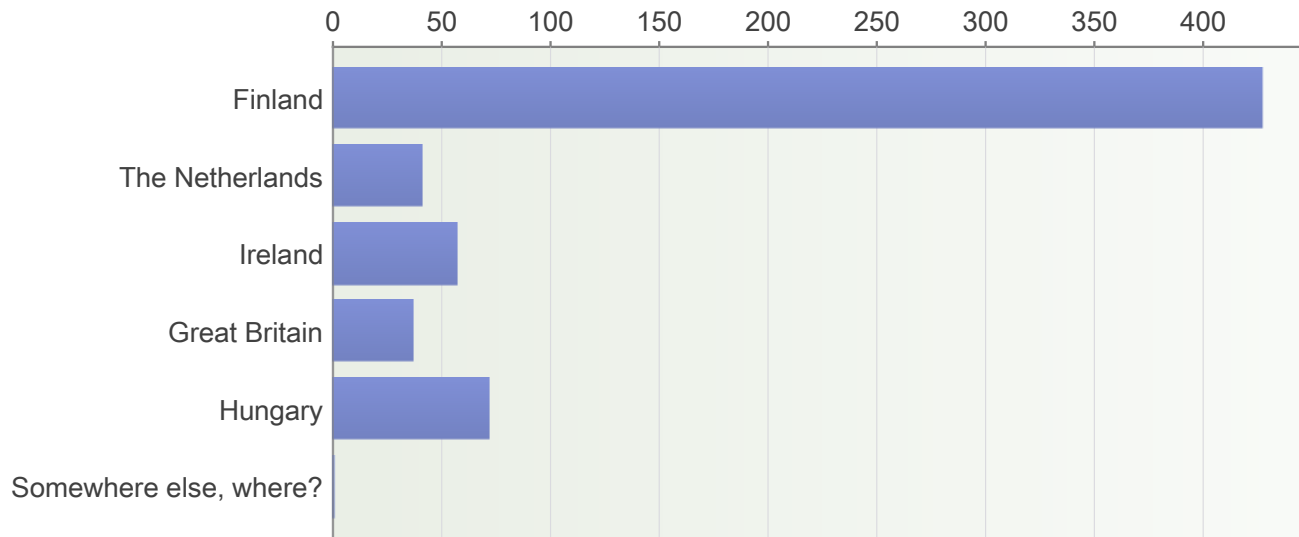


The 2018 Survey:

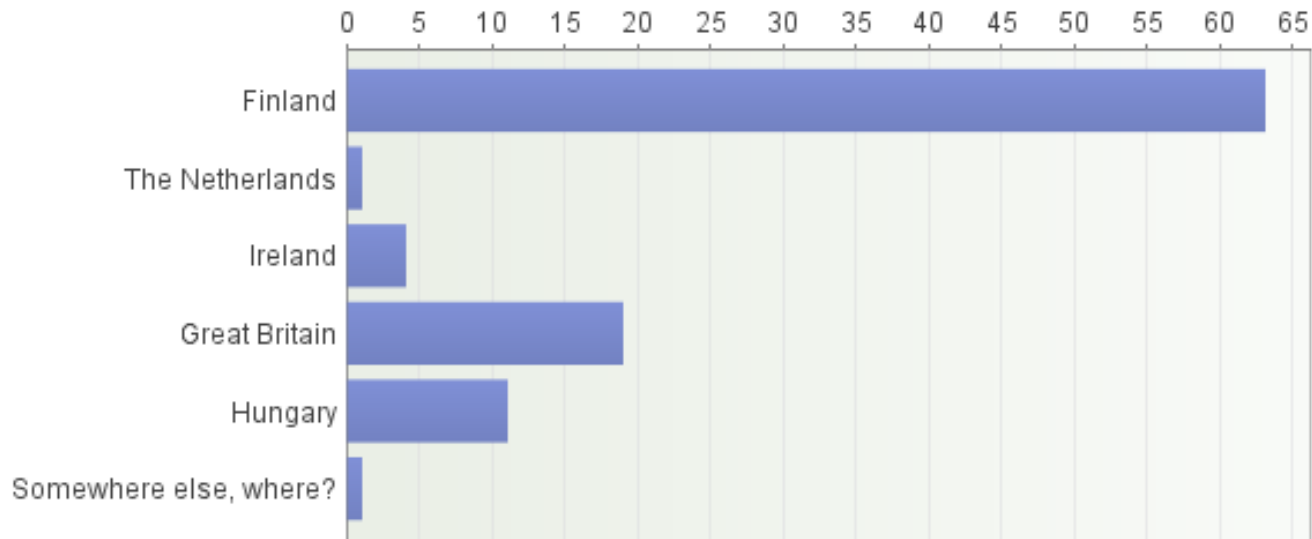


6. I live in

The 2017 Survey:

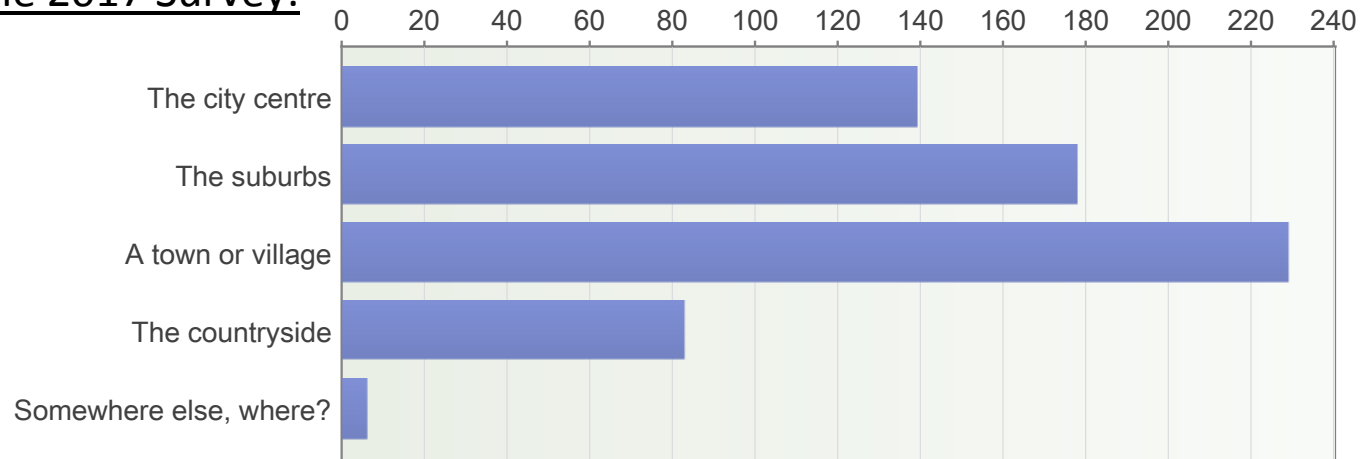


The 2018 Survey:

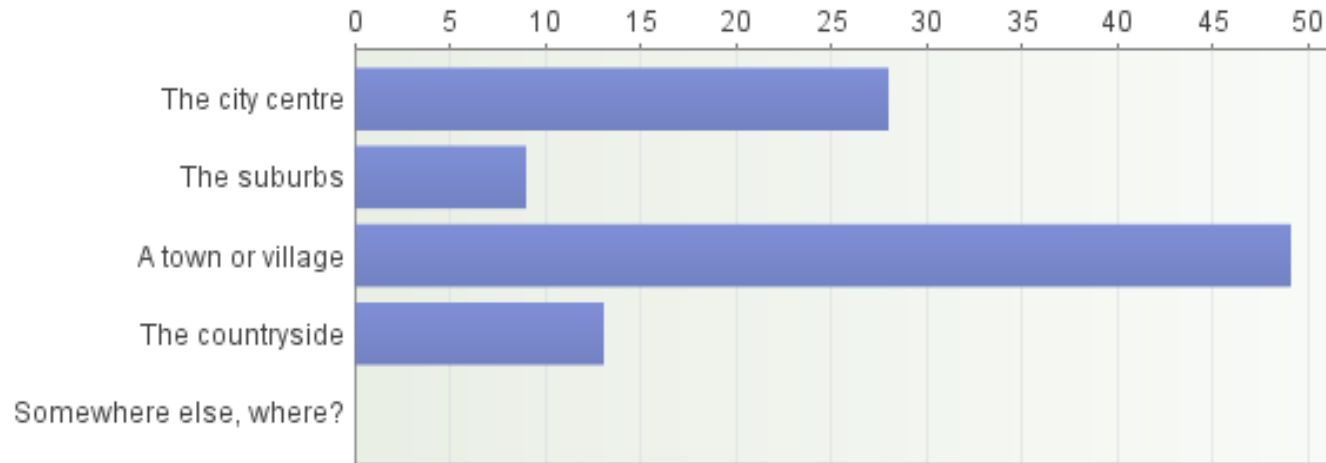


7. My current residence is in

The 2017 Survey:

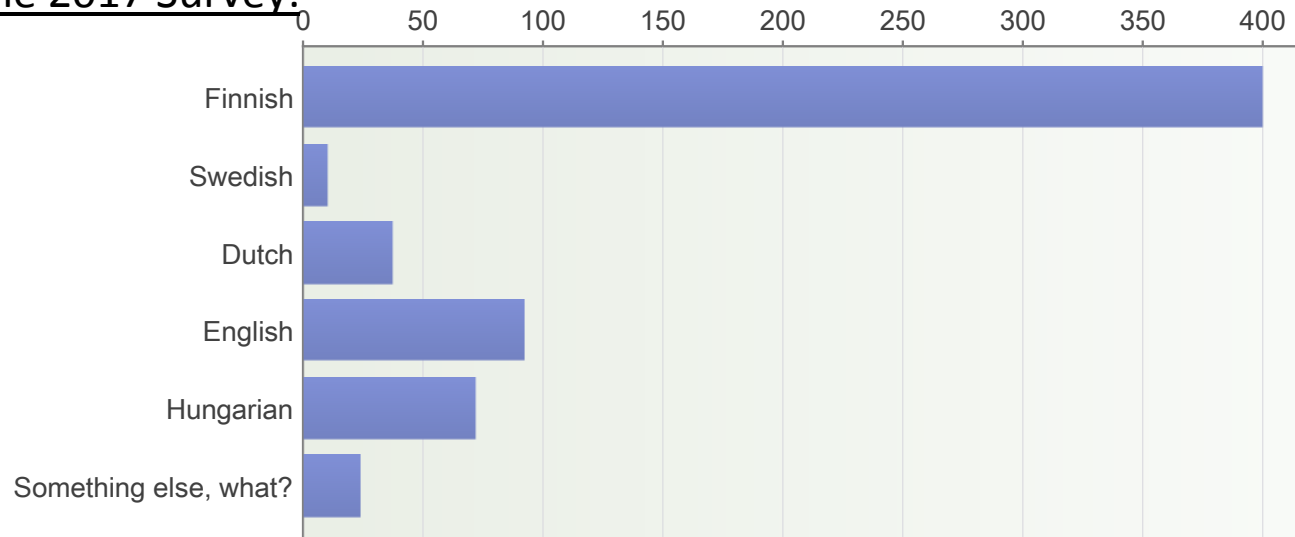


The 2018 Survey:

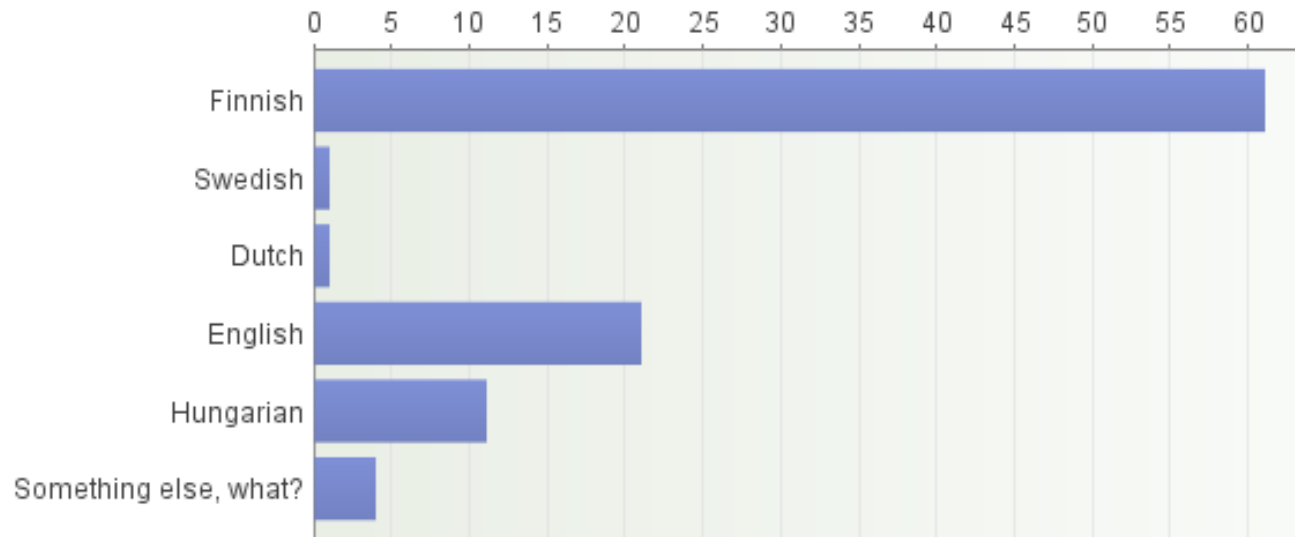


8. My mother language is

The 2017 Survey:

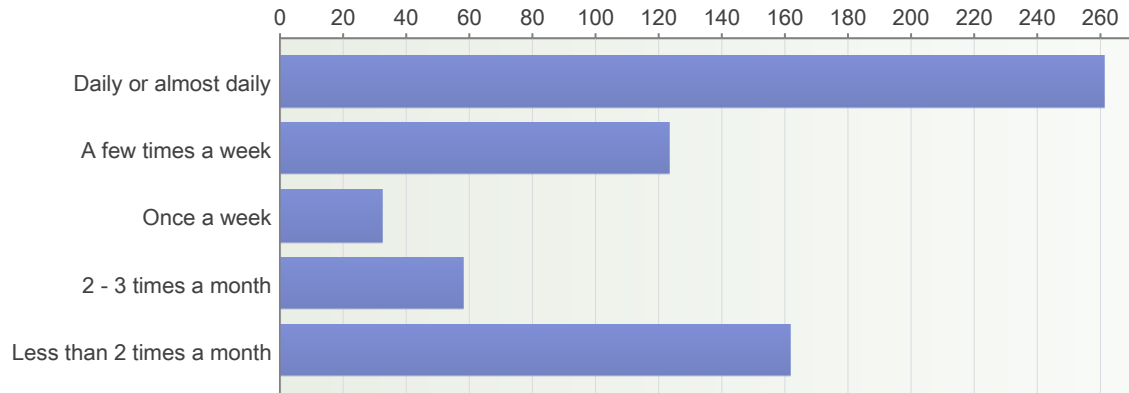


The 2018 Survey:

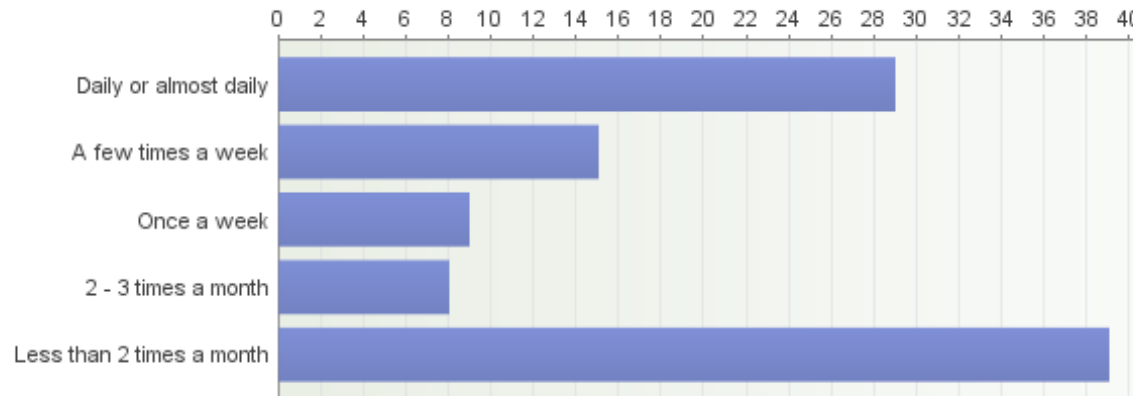


9. I interact with people from different cultural backgrounds

The 2017 Survey:



The 2018 Survey:



10. I think that it is acceptable that people leave their countries, for example, because of war and hunger.

The 2017 Survey:

Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Total
26	48	87	246	229	636
4,09%	7,55%	13,68%	38,68%	36,01%	100 %

The 2018 Survey:

Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Total
2	5	19	38	35	99
2,02%	5,05%	19,19%	38,38%	35,35%	100 %

11. I think that it is acceptable that people leave their countries in search of a better life.

The 2017 Survey:

Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Total
35	74	138	246	143	636
5,5%	11,64%	21,7%	38,68%	22,48%	100 %

The 2018 Survey:

Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Total
1	6	26	43	23	99
1,01%	6,06%	26,26%	43,43%	23,23%	100 %

12. Immigrants are more acceptable than refugees.

The 2017 Survey:

Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Total
67	125	314	101	29	636
10,53%	19,65%	49,37%	15,88%	4,56%	100 %

The 2018 Survey:

Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Total
9	16	59	12	3	99
9,09%	16,16%	59,6%	12,12%	3,03%	100 %

13. I am curious and would like to get to know different people.

The 2017 Survey:

Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Total
24	42	138	274	158	636
3,77%	6,6%	21,7%	43,08%	24,84%	100 %

The 2018 Survey:

Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Total
9	16	59	12	3	99
4,04%	6,06%	30,3%	35,35%	24,24%	100 %

14. I like to have contacts with people from different cultures.

The 2017 Survey:

Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Total
29	61	169	240	137	636
4,56%	9,59%	26,57%	37,74%	21,54%	100 %

The 2018 Survey:

Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Total
5	10	33	31	20	99
5,05%	10,1%	33,33%	31,31%	20,2%	100 %

15. I am interested in the languages, customs, and cultures of different people.

The 2017 Survey:

Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Total
29	65	147	253	142	636
4,56%	10,22%	23,11%	39,78%	22,33%	100 %

The 2018 Survey:

Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Total
7	8	29	35	20	99
7,07%	8,08%	29,29%	35,35%	20,2%	100 %

16. Multiculturalism is an asset.

The 2017 Survey:

Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Total
63	77	178	192	126	636
9,91%	12,11%	27,99%	30,19%	19,81%	100 %

The 2018 Survey:

Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Total
5	10	33	31	20	99
5,05%	10,1%	33,33%	31,31%	20,2%	100 %

17. I easily recognize that someone is from a different culture.

The 2017 Survey:

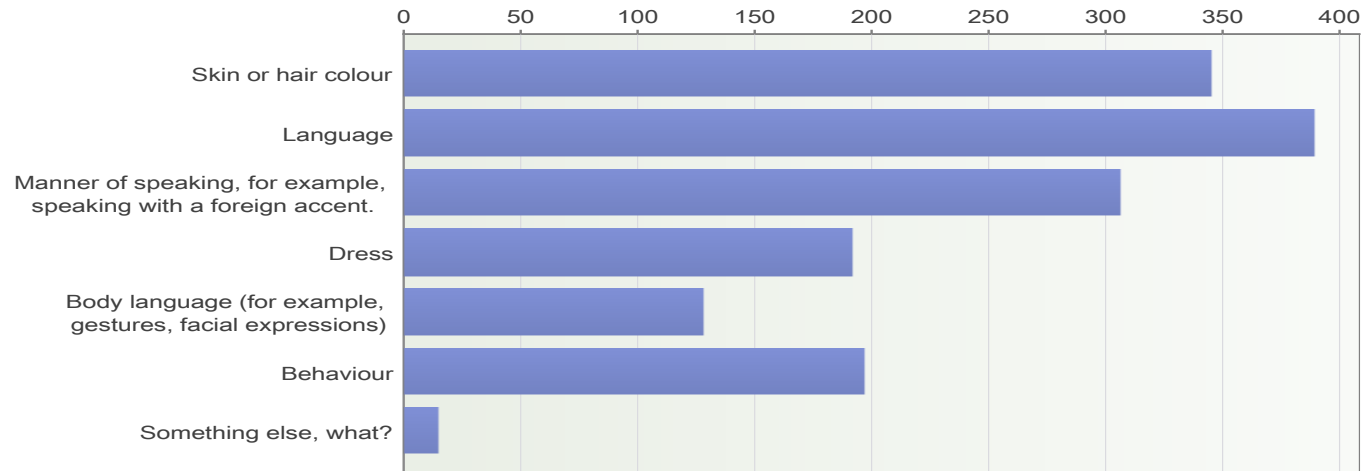
Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Total
6	33	115	332	150	636
0,94%	5,19%	18,08%	52,2%	23,58%	100 %

The 2018 Survey:

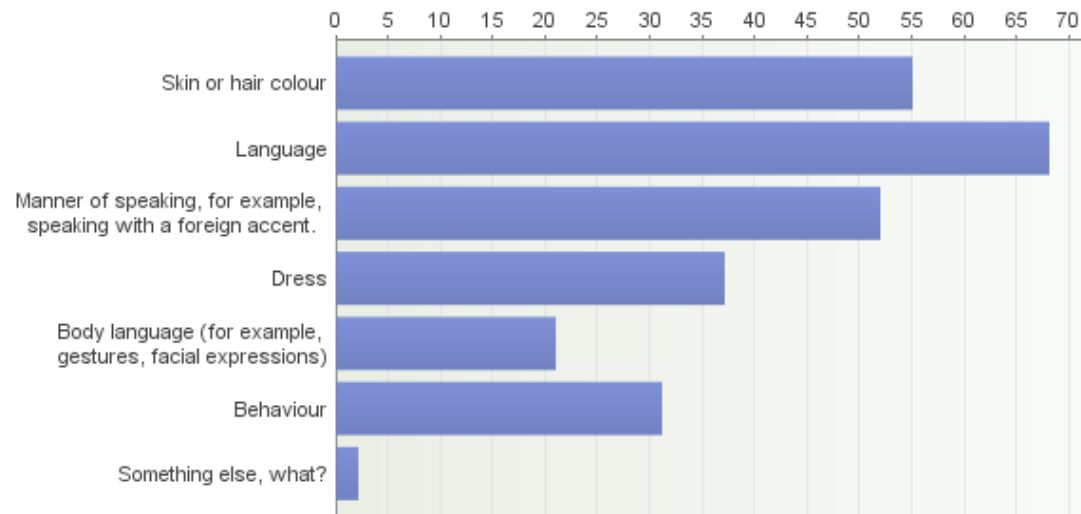
Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Total
2	3	32	44	18	100
2,02%	3,03%	32,32%	44,44%	18,18%	100 %

18. I am most likely to recognize that someone is from a different culture based on their

The 2017 Survey:



The 2018 Survey:



19. I know where to find additional information on the backgrounds and customs of different groups of people.

The 2017 Survey:

Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Total
14	45	150	289	138	636
2,2%	7,08%	23,58%	45,44%	21,7%	100 %

The 2018 Survey:

Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Total
3	7	34	37	18	99
3,03%	7,07%	34,34%	37,37%	18,18%	100 %

20. I know the difference between refugees and immigrants.

The 2017 Survey:

Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Total
20	28	92	242	254	636
3,14%	4,4%	14,47%	38,05%	39,94%	100 %

The 2018 Survey:

Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Total
2	4	23	44	26	99
2,02%	4,04%	23,23%	44,44%	26,26%	100 %

21. I want to learn to better understand the reasons for becoming a refugee or an immigrant.

The 2017 Survey:

Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Total
46	79	225	211	75	636
7,23%	12,42%	35,38%	33,18%	11,79%	100 %

The 2018 Survey:

Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Total
8	12	35	34	10	99
8,08%	12,12%	35,35%	34,34%	10,1%	100 %

22. I want to learn to understand when the behaviour or actions of a person from another culture is threatening.

The 2017 Survey:

Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Total
20	24	127	223	242	636
3,14%	3,77%	19,97%	35,06%	38,05%	100 %

The 2018 Survey:

Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Total
2	6	26	33	32	99
2,02%	6,06%	26,26%	33,33%	32,32%	100 %

23. I want to learn to understand differences in the behaviour of people from different cultures.

The 2017 Survey:

Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Total
28	46	143	250	169	636
4,4%	7,23%	22,48%	39,31%	26,57%	100 %

The 2018 Survey:

Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Total
2	6	26	33	32	99
3,03%	6,06%	33,33%	34,34%	23,23%	100 %

24. I can tell the difference when a gathering of people from different culture is social and when it is intimidating or threatening.

The 2017 Survey:

Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Total
14	74	203	252	93	636
2,2%	11,64%	31,92%	39,62%	14,62%	100 %

The 2018 Survey:

Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Total
1	8	35	46	9	99
1,01%	8,08%	35,35%	46,46%	9,09%	100 %

25. I can tell the difference when people from different cultures are having a lively, animated conversation or a conversation is threatening or intimidating.

The 2017 Survey:

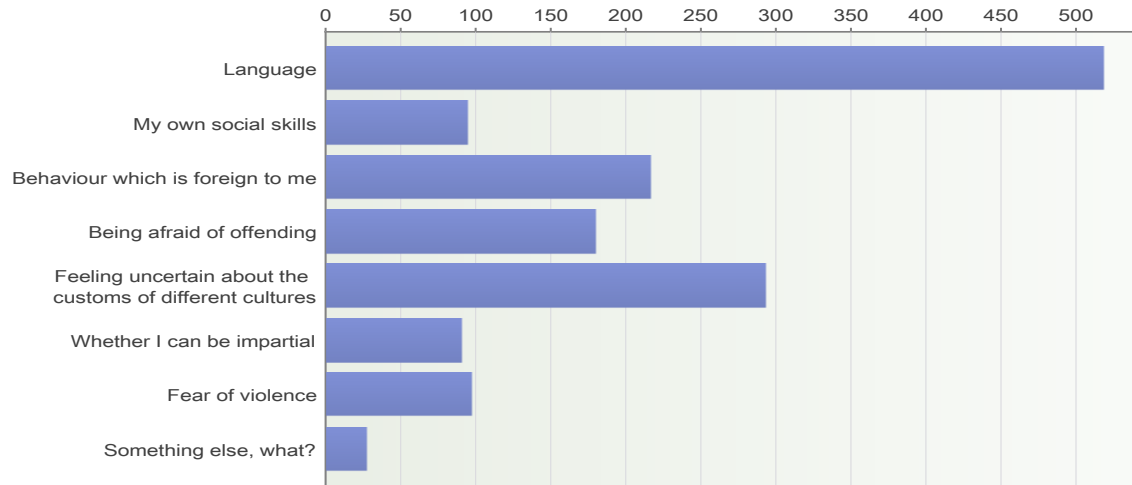
Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Total
19	81	208	243	85	636
2,99%	12,74%	32,7%	38,21%	13,36%	100 %

The 2018 Survey:

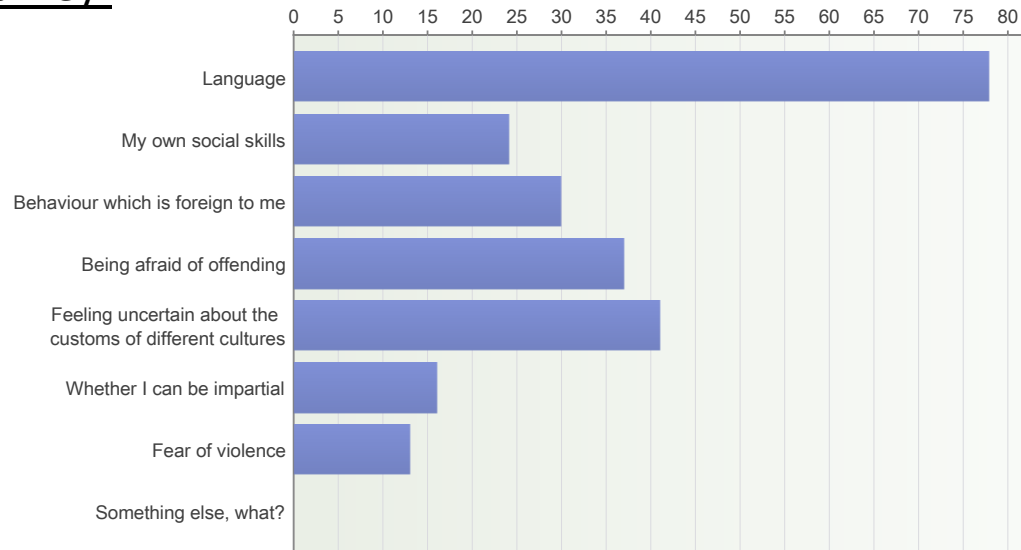
Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Total
2	12	41	33	11	99
2,02%	12,12%	41,41%	33,33%	11,11%	100 %

26. When encountering people from different cultures, I find most challenging

The 2017 Survey:



The 2018 Survey:



27. Dressing differently from the native population is threatening.

The 2017 Survey:

Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Total
199	193	195	40	9	636
31,29%	30,35%	30,66%	6,29%	1,42%	100 %

The 2018 Survey:

Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Total
23	30	37	8	1	99
23,23%	30,3%	37,37%	8,08%	1,01%	100 %

28. I think that the covering of the face in dressing is threatening.

The 2017 Survey:

Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Total
86	146	201	139	64	636
13,52%	22,96%	31,6%	21,86%	10,06%	100 %

The 2018 Survey:

Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Total
16	26	26	27	4	99
16,16%	26,26%	26,26%	27,27%	4,04%	100 %

29. Women are less respected in immigrant groups.

The 2017 Survey:

Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Total
16	53	176	227	164	636
2,52%	8,33%	27,67%	35,69%	25,79%	100 %

The 2018 Survey:

Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Total
6	8	36	36	13	99
6,06%	8,08%	36,36%	36,36%	13,13%	100 %

30. People with an immigrant background are less educated.

The 2017 Survey:

Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Total
52	133	239	146	66	636
8,18%	20,91%	37,58%	22,96%	10,38%	100 %

The 2018 Survey:

Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Total
10	11	49	21	8	99
10,1%	11,11%	49,49%	21,21%	8,08%	100 %

31. People with an immigrant background are violent by nature.

The 2017 Survey:

Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Total
154	154	214	79	35	636
24,21%	24,21%	33,65%	12,42%	5,5%	100 %

The 2018 Survey:

Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Total
23	23	41	11	1	99
23,23%	23,23%	41,41%	11,11%	1,01%	100 %

32. People with immigrant backgrounds come to my country to enjoy social benefits.

The 2017 Survey:

Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Total
43	125	259	128	81	636
6,76%	19,65%	40,72%	20,13%	12,74%	100 %

The 2018 Survey:

Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Total
8	13	52	21	5	99
8,08%	13,13%	52,53%	21,21%	5,05%	100 %

33. Safety and security worker uniforms may frighten immigrants.

The 2017 Survey:

Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Total
81	143	231	154	27	636
12,74%	22,48%	36,32%	24,21%	4,25%	100 %

The 2018 Survey:

Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Total
5	11	41	23	8	88
5,68%	12,5%	46,59%	26,14%	9,09%	100 %

34. I think that conflict situations in which one of the parties has an immigrant background are challenging.

The 2017 Survey:

Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Total
42	103	233	214	44	636
6,6%	16,19%	36,64%	33,65%	6,92%	100 %

The 2018 Survey:

Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Total
5	14	48	29	3	99
5,05%	14,14%	48,48%	29,29%	3,03%	100 %

35. I have received sufficient knowledge of how to encounter people from different cultures in my education.

The 2017 Survey:

Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Total
72	155	211	163	35	636
11,32%	24,37%	33,18%	25,63%	5,5%	100 %

The 2018 Survey:

Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Total
2	14	41	32	10	99
2,02%	14,14%	41,41%	32,32%	10,1%	100 %

36. The education in multiculturalism and the encountering of different cultures has been broad and multidimensional.

The 2017 Survey:

Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Total
64	150	251	151	20	636
10,06%	23,58%	39,47%	23,74%	3,14%	100 %

The 2018 Survey:

Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Total
6	10	52	25	6	99
6,06%	10,1%	52,53%	25,25%	6,06%	100 %

37. I would like to have more training in multiculturalism and in encountering different cultures.

The 2017 Survey:

Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Total
26	71	201	225	113	636
4,09%	11,16%	31,6%	35,38%	17,77%	100 %

The 2018 Survey:

Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Total
4	9	49	27	10	99
4,04%	9,09%	49,49%	27,27%	10,1%	100 %

38. People from different cultures react to Safety and Security workers in uniform with more respect.

The 2017 Survey:

Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Total
51	79	301	161	44	636
8,02%	12,42%	47,33%	25,31%	6,92%	100 %

The 2018 Survey:

Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Total
4	15	56	18	6	99
4,04%	15,15%	56,57%	18,18%	6,06%	100 %

39. I think that it is acceptable that safety and security workers give special attention to immigrants in their work assignments.

The 2017 Survey:

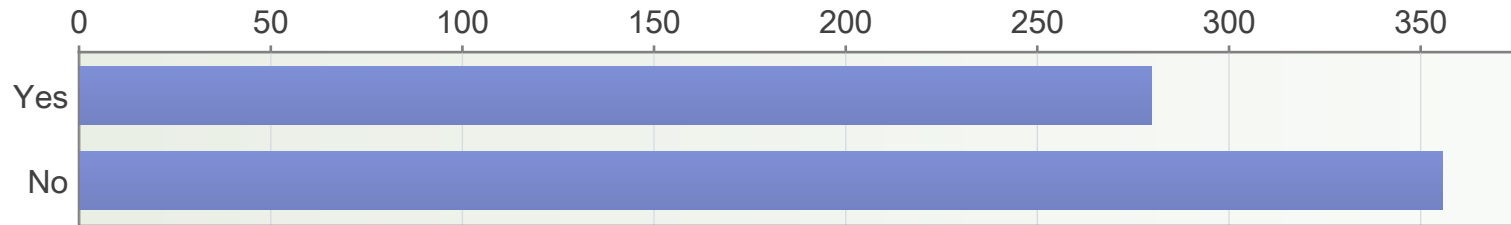
Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Total
37	83	275	173	68	636
5,82%	13,05%	43,24%	27,2%	10,69%	100 %

The 2018 Survey:

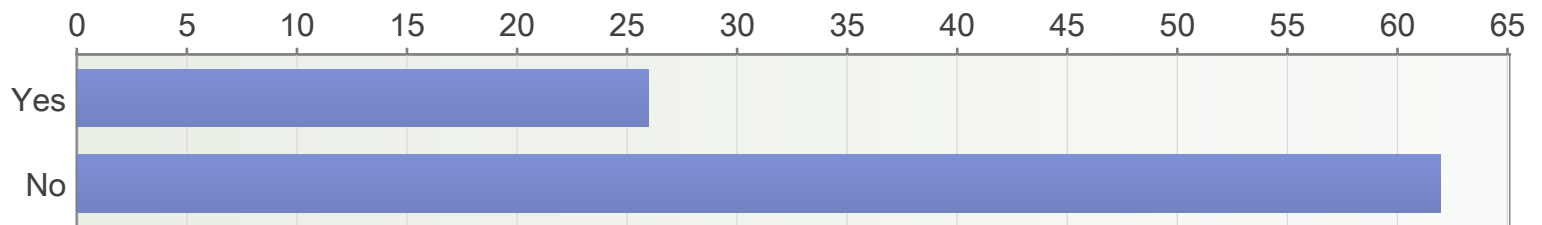
Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Total
10	12	53	23	1	99
10,1%	12,12%	53,54%	23,23%	1,01%	100 %

40. Have you been in a conflict situation or more than one situation at work or on an on-the-job learning placement, in which one of the individuals was from different cultural background?

The 2017 Survey:



The 2018 Survey:



41. During safety and security work, a conflict situation was worsened because I did not have enough information of the customs and communication styles of people of different cultures.

The 2017 Survey:

Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Total
81	70	95	27	5	278
29,14%	25,18%	34,17%	9,71%	1,8%	100 %

The 2018 Survey:

Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Total
3	3	16	4	0	26
11,54%	11,54%	61,54%	15,38%	0%	100 %

42. Conflict situations in which people from different cultural background are involved are more difficult to solve than conflict situations involving the dominant population.

The 2017 Survey:

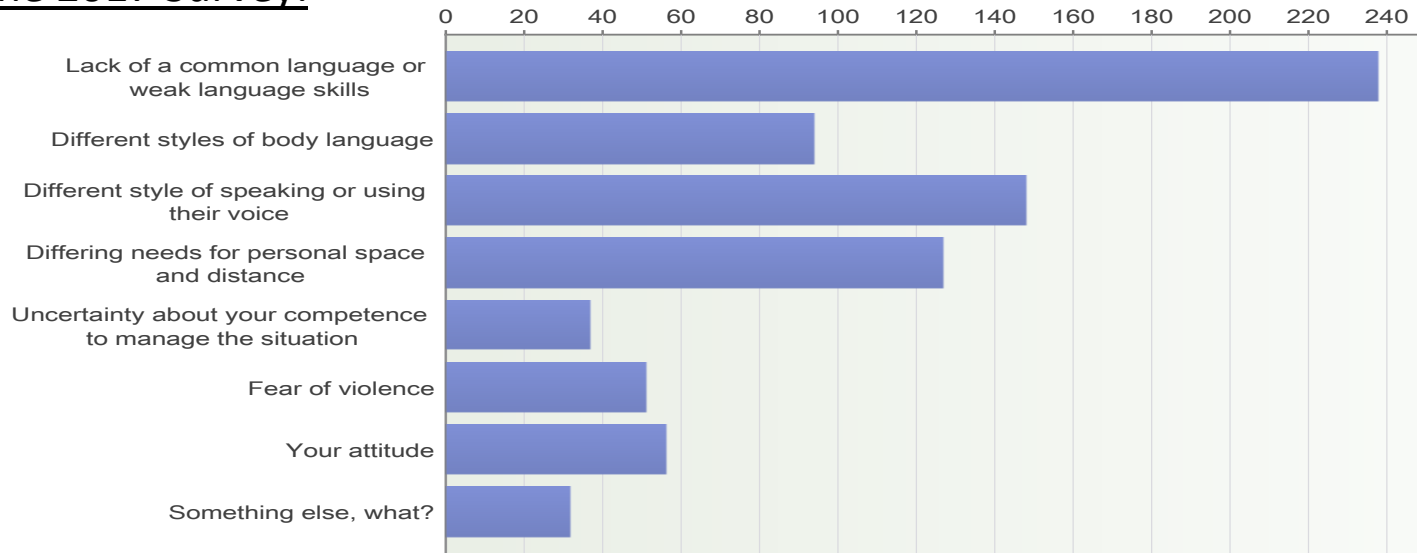
Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Total
22	29	81	96	48	276
7,97%	10,51%	29,35%	34,78%	17,39%	100 %

The 2018 Survey:

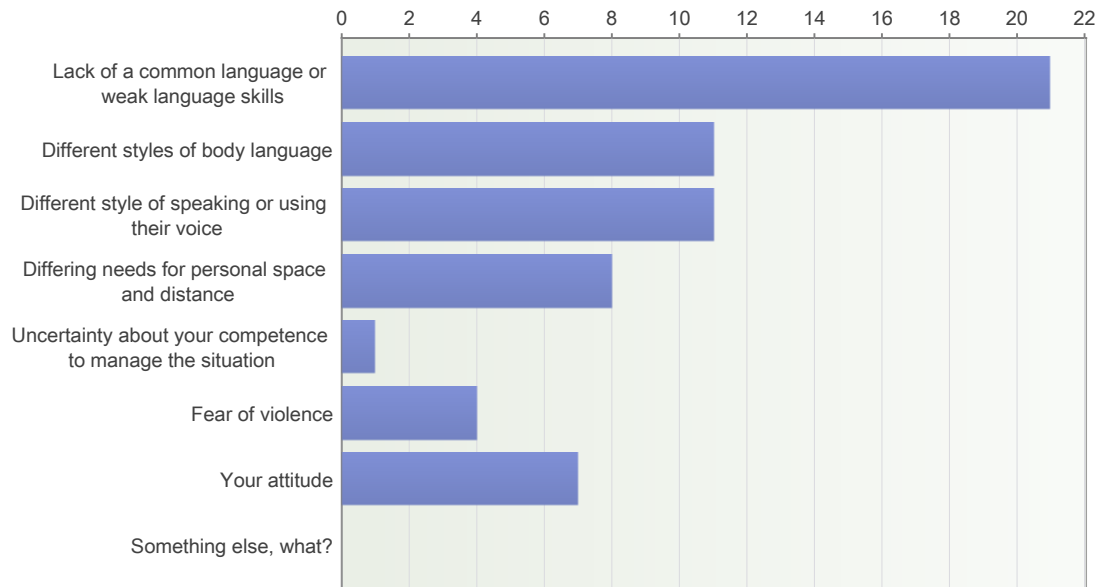
Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Total
0	2	14	8	2	26
0%	7,69%	53,85%	30,77%	7,69%	100 %

43. What is it that makes a conflict situation more challenging when people from different cultures are involved?

The 2017 Survey:



The 2018 Survey:



44. If I get into a conflict situation in which one of the individuals is from different cultural background, I am confident in my competence and skills in recognising and understanding cultural differences.

The 2017 Survey:

Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Total
4	18	70	117	64	273
1,47%	6,59%	25,64%	42,86%	23,44%	100 %

The 2018 Survey:

Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Total
0	3	8	12	3	26
0%	11,54%	30,77%	46,15%	11,54%	100 %

45. Describe what kind of training related to multiculturalism you would need for working in the safety and security field.

we made a video and have to the tasks prevent and essentials and my tutor has giving lessons

understanding of their culture

How to deal with a problem in the right way without creating any violence or hurting the individual.

Teaching the different cultures' practices. For example, what can be offensive in other cultures, which is normal to us.

Language skills, good communication, awareness of new cultures

You would need to have completed essentials and prevent.

more awareness of individual cultural patterns
more tolerance
more acceptance of others

Social skills, the understanding of more different cultural backgrounds and knowing how to search for more information about different cultures.

Statistically significant questions compared to the Age

The 2017 Survey:

4. How long have you studied in the Safety and Security field?
5. How long have you worked in the Safety and Security field?
9. I interact with people from different cultural backgrounds
21. I want to learn to better understand the reasons for becoming a refugee or an immigrant.
40. Have you been in a conflict situation or more than one situation at work or on an on-the-job learning placement, in which one of the individuals was from different cultural background?
23. I want to learn to understand differences in the behaviour of people from different cultures.
31. People with an immigrant background are violent by nature.
20. I know the difference between refugees and immigrants.
22. I want to learn to understand when the behaviour or actions of a person from another culture is threatening.
10. I think that it is acceptable that people leave their countries, for example, because of war and hunger.
19. I know where to find additional information on the backgrounds and customs of different groups of people.
27. Dressing differently from the native population is threatening
12. Immigrants are more acceptable than refugees
16. Multiculturalism is an asset.
14. I like to have contacts with people from different cultures.
15. I am interested in the languages, customs, and cultures of different people.
37. I would like to have more training in multiculturalism and in encountering different cultures.
32. People with immigrant backgrounds come to my country to enjoy social benefits.
30. People with an immigrant background are less educated.
38. People from different cultures react to Safety and Security workers in uniform with more respect.
35. I have received sufficient knowledge of how to encounter people from different cultures in my education.

The 2018 Survey:

5. How long have you worked in the Safety and Security field?

Statistically significant questions compared to the Sex

The 2017 Survey:

- 5. How long have you worked in the Safety and Security field?
- 10. I think that it is acceptable that people leave their countries, for example, because of war and hunger.
- 11. I think that it is acceptable that people leave their countries in search of a better life.
- 15. I am interested in the languages, customs, and cultures of different people.
- 16. Multiculturalism is an asset.
- 24. I can tell the difference when a gathering of people from different culture is social and when it is intimidating or threatening.
- 29. Women are less respected in immigrant groups.
- 35. I have received sufficient knowledge of how to encounter people from different cultures in my education.
- 37. I would like to have more training in multiculturalism and in encountering different cultures.
- 40. Have you been in a conflict situation or more than one situation at work or on an on-the-job learning placement, in which one of the individuals was from different cultural background?
- 44. If I get into a conflict situation in which one of the individuals is from different cultural background, I am confident in my competence and skills in recognising and understanding cultural differences.

The 2018 Survey:

- 11. I think that it is acceptable that people leave their countries in search of a better life.
- 13. I am curious and would like to get to know different people.
- 15. I am interested in the languages, customs, and cultures of different people.
- 19. I know where to find additional information on the backgrounds and customs of different groups of people.
- 28. I think that the covering of the face in dressing is threatening.
- 31. People with an immigrant background are violent by nature.

Statistically significant questions compared to the I live in

The 2017 Survey:

- 36. The education in multiculturalism and the encountering of different cultures has been broad and multidimensional.
- 12. Immigrants are more acceptable than refugees.
- 35. I have received sufficient knowledge of how to encounter people from different cultures in my education.
- 34. I think that conflict situations in which one of the parties has an immigrant background are challenging.
- 29. Women are less respected in immigrant groups.
- 21. I want to learn to better understand the reasons for becoming a refugee or an immigrant.
- 5. How long have you worked in the Safety and Security field?
- 11. I think that it is acceptable that people leave their countries in search of a better life.
- 15. I am interested in the languages, customs, and cultures of different people.
- 40. Have you been in a conflict situation or more than one situation at work or on an on-the-job learning placement, in which one of the individuals was from different cultural background?
- 30. People with an immigrant background are less educated.
- 38. People from different cultures react to Safety and Security workers in uniform with more respect.

The 2018 Survey:

- 4. How long have you studied in the Safety and Security field?
- 9. I interact with people from different cultural backgrounds
- 12. Immigrants are more acceptable than refugees.
- 24. I can tell the difference when a gathering of people from different culture is social and when it is intimidating or threatening.
- 33. Safety and security worker uniforms may frighten immigrants.
- 35. I have received sufficient knowledge of how to encounter people from different cultures in my education.
- 43. What is it that makes a conflict situation more challenging when people from different cultures are involved?

Statistically significant questions compared to the Employment status

The 2017 Survey:

4. How long have you studied in the Safety and Security field?
5. How long have you worked in the Safety and Security field?
20. I know the difference between refugees and immigrants.
44. If I get into a conflict situation in which one of the individuals is from different cultural background, I am confident in my competence and skills in recognising and understanding cultural differences.
40. Have you been in a conflict situation or more than one situation at work or on an on-the-job learning placement, in which one of the individuals was from different cultural background?
23. I want to learn to understand differences in the behaviour of people from different cultures.
9. I interact with people from different cultural backgrounds
24. I can tell the difference when a gathering of people from different culture is social and when it is intimidating or threatening.
12. Immigrants are more acceptable than refugees.
18. I am most likely to recognize that someone is from a different culture based on their
17. I easily recognize that someone is from a different culture.
15. I am interested in the languages, customs, and cultures of different people.
21. I want to learn to better understand the reasons for becoming a refugee or an immigrant.
27. Dressing differently from the native population is threatening.
22. I want to learn to understand when the behaviour or actions of a person from another culture is threatening.
19. I know where to find additional information on the backgrounds and customs of different groups of people

The 2018 Survey:

16. Multiculturalism is an asset.